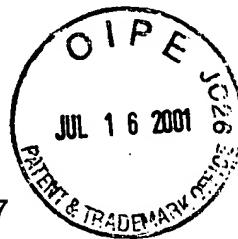


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Scott D. Ritche

Serial No. 09/779,147



Group Art Unit: 2122

Examiner:

Filed: February 8, 2001

For: AUTOMATED SERVICE SUPPORT OF
SOFTWARE DISTRIBUTION IN A
DISTRIBUTED COMPUTER NETWORK

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

The undersigned hereby certifies that the following documents:

1. Power of Attorney by Assignee and Revocation of Previous Powers;
2. Certificate of Mailing by First Class Mail; and
3. Return Postcard

relating to the above application, were deposited as "First Class Mail", with the United States Postal Service, addressed to The Assistant Commissioner for Patents, Washington, D.C., 20231, on 13 July 2001.

13 July 2001
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7/12/01
Date


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